2.16 Existing User Perform Login Using Expired Password

Existing user's password is expired. User perform login and is required to reset user's password.

2.16.1 Event Handling – Success Case

NO	STEPS
1.	Go to IDSS via URL https://idss.tm.com.my/ At the Home page, click on 'TM IDSS' button.

2.	In the 'Log In' page, enter user Login ID then click on 'Next' button.

3.	Verify user login ID before entering password. Click on 'Login' button.
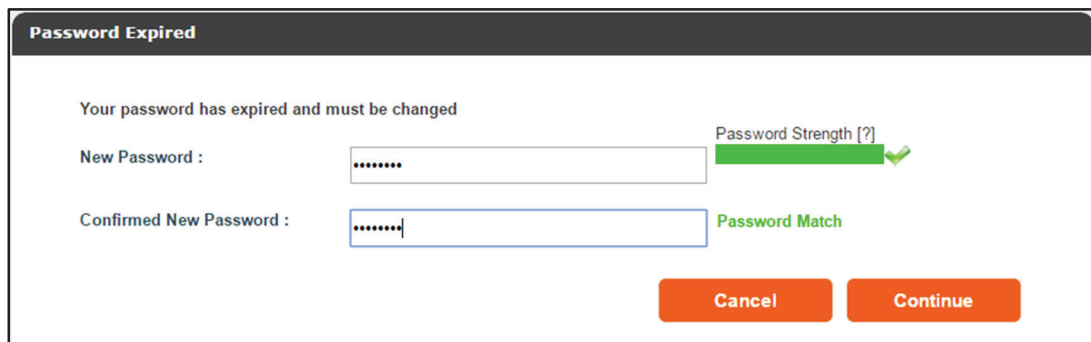
4.	User enter new password and confirmed new password then click on 'Continue' button.
5.	User successfully reset password. Click on 'OK' button to redirect to homepage.
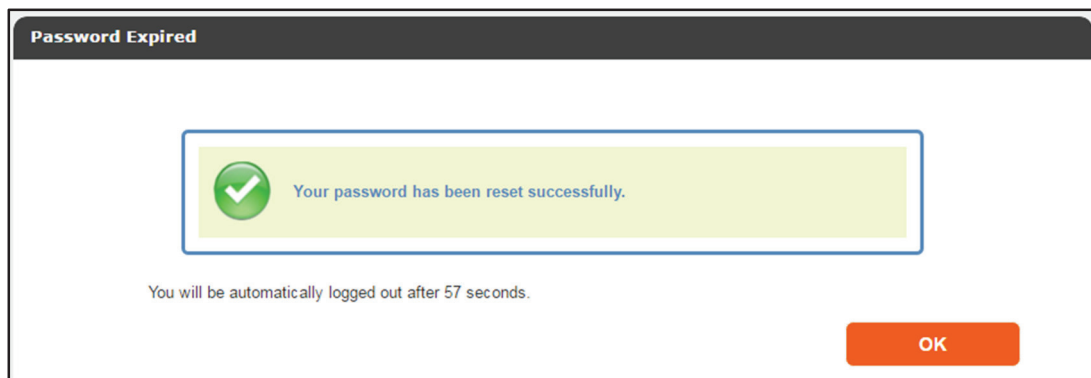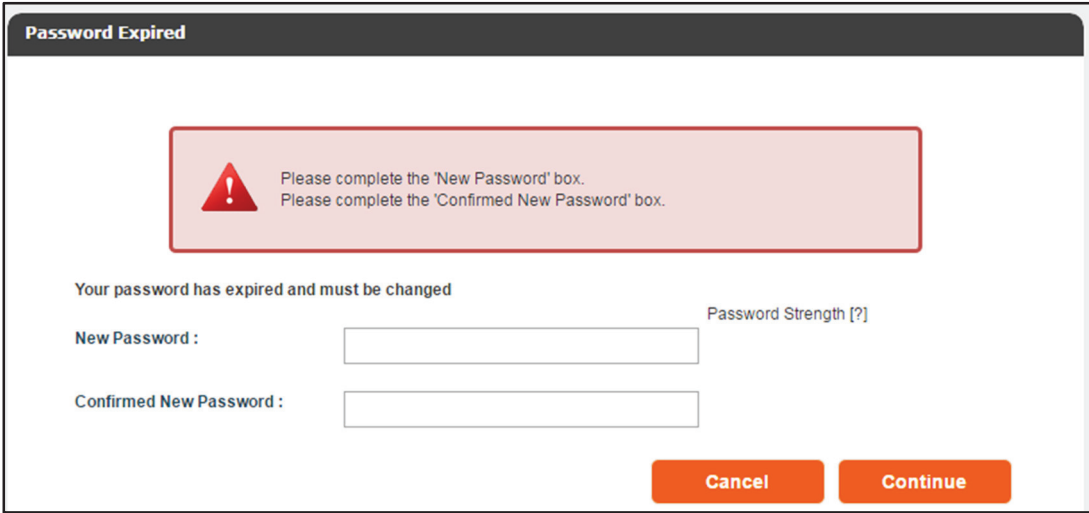
2.16.3 Event Handling – Fail Case

NO	STEPS
1.	Error Message: Please complete the 'New Password' box. Please complete the 'Confirmed New Password' box. Error message will appear to notify user if the new password and confirmed new password is blank. User is not able to proceed. User Action: Please provide new password and confirmed new password then click on 'Continue' button.

2.	Error Message: Password violation. Password length must be at least 6 character(s).

Error message will appear to notify user if the new password entered is less than 6 character(s), User is not able to proceed.

User Action: Please provide a password with at least 6 character(s) and confirm new password, then click on 'Continue' button.

3.	Error Message: Password violation. Password length must be at most 8 character(s).
	Password Expired
	Password violation: Password length must be at most 8 character(s).
	Your password has expired and must be changed
	New Password : •••••••• Password Strength [?] ✗
	Confirmed New Password : •••••••• Password Match
	Cancel Continue
	Error message will appear to notify user if the new password entered is more than 8 character(s). User is not able to proceed.
	User Action: Please provide new password with at most 8 character(s) and confirm new password, then click on 'Continue' button.
4.	Error Message: Password violation. Minimum numeric character(s) must be 1.
	Password Expired
	Password violation: Minimum numeric character(s) must be 1.
	Your password has expired and must be changed
	New Password : •••••• Password Strength [?] ✗
	Confirmed New Password : •••••• Password Match
	Cancel Continue
	Error message will appear to notify user if the new password entered do not contain at least 1 numeric character(s). User is not able to proceed.
	User Action: Please provide new password with minimum 1 numeric character(s) and confirm new password, then click 'Continue' button.

5.	Error Message: Password violation. Minimum upper case alphabetical character(s) must be 1.

Error message will appear to notify user if the new password entered do not contain at least 1 upper case alphabetical character(s). User is not able to proceed.

User Action: Please provide new password with minimum 1 upper case alphabetical character(s) and confirm new password, then click on 'Continue' button.

6.	Error Message: Password violation. Minimum lower case alphabetical character(s) must be 1.
	Error message will appear to notify user if the new password entered do not contain at least 1 lower case alphabetical character(s). User is not able to proceed.

User Action: Please provide new password with minimum 1 lower case alphabetical character(s) and confirm new password, then click on 'Continue' button. |

7.	Error Message: Password violation. Password should not contain special character(s).
	Error message will appear to notify user if the new password entered contained any special character(s). User is not able to proceed.
	User Action: Please provide new password with no special character(s) and confirm new password then click on 'Continue' button.
8.	Error Message: Password violation. Password must begin with alphabet.
	Error message will appear to notify user if the new password entered is not begin with alphabet. User is not able to proceed.
	User Action: Please provide new password which begins with alphabet and confirm new password then click on 'Continue' button.

9.	Error Message: Password violation. Password must contain at least alphabetical character(s).
	Error message will appear to notify user if the new password entered do not contain at least 1 alphabetical character(s). User is not able to proceed.

User Action: Please provide new password with at least 1 alphabetical character(s) and confirm new password then click 'Continue' button. |

10.	Error Message: Password violation. New password must not be the same as the previous 5 passwords in history list.
	Password Expired ⚠ Password violation: New password must not be the same as the previous 5 passwords in history list. Your password has expired and must be changed New Password : •••••• Password Strength [?] ✓ Confirmed New Password : •••••• Password Match Cancel Continue
	Error message will appear to notify user if the new password entered is the same as any of the previous 5 passwords in history list. User is not able to proceed. User Action: Please provide new password different from the previous 5 passwords in history list.

2.16.5 Event Handling - Hint

NO	STEPS
1.	Hint: Must be between 6 and 8 characters in length Minimum Number of Character Type Rules That Must Pass: All Minimum Begin Alpha: 1 Maximum Special: 0 Minimum Alpha: 1 Minimum Numeric: 1 Minimum Lowercase: 1 Minimum Uppercase: 1 Number of Previous Password that Cannot be Reused: 5 Hint will appear to notify user when mouse over to [?] next to Password Strength.